

# TECHNICAL SERVICE NOTE

## Intrusion

## GV2 Series Control Panels

### SIA CP-01 and Panic Alarms

March 28, 2007

#### Issue Severity:



**High:** Act immediately



**Medium:** Bosch Security Systems, Inc. strongly recommends you take the action(s) described below.



**Low:** Advisory

#### Products Affected:

All GV2 Series Control Panels with v7.05 and later firmware

### 1.0 Issue

ANSI SIA CP-01-2000, Section 4.2.2.6 states the following about Recent Closings:

A Recent Closing transmission shall be sent if an alarm occurs within two (2) minutes after the expiration of the Exit Time. If the user number is available, it shall be included in the Recent Closing transmission.

If a customer activates a panic button configured as a 24-hour point in an area that was armed within the last two minutes, the GV2 control panel sends the panic alert as part of the Recent Closing report. If it is the central station's policy to disregard Recent Closing alerts, the panic alert might be ignored.

### 2.0 Resolution

There are two resolutions to this issue:

- Configure all panic buttons as 24-hour points in an area that will never be armed. For more information, refer to *Section 2.9 Area Parameters* and *Section 4.1 Point Index* in the *D9412GV2/D7412GV2 Program Entry Guide* (P/N: F01U003636).
- Configure the automation software at the central station to interpret a panic alert sent as a Recent Closing to report as an alarm



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